

SM QUARTZ® INSTRUCTION FOR CLEANING AND MAINTENANCE OF FLOORINGS

JOBSITE PROTECTION

Immediately after installation, cover SM QUARTZ® surfaces to protect them from dirt and jobsite damages to preserve the beauty of the quartz surface.

FIRST CLEANING

Once installation is completed, remove dust with a soft broom or vacuum, being careful not to scratch the surface. A first deep cleaning is done with a soft cloth and neutral pH (or slightly alkaline) detergent specifically designed for quartz based engineered stones: follow the recommendations of the detergent's manufacturer.

Cleaning machines are generally used for large commercial areas: make sure to use brushes or pads suitable for quartz flooring. After cleaning, rinse thoroughly with water, making sure you remove any detergent residue that might diminish the brilliance and beauty of the flooring.

Quartz surfaces containing mother of pearl chips should not be cleaned with acidic detergents that will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz flooring.

DAILY CLEANING

SM QUARTZ® products are mainly made of quartz, and for their daily cleaning we recommend the use of only neutral pH detergents designed for quartz or quartz based engineered stones. Carefully read the instructions on the detergent's label and, in doubt, carry out a test on a small, inconspicuous area.

Quartz surfaces containing mother of pearl chips should not be cleaned with acid detergents, that will damage the mother of pearl.

Be careful in cleaning the delicate metallic pieces and other acid-sensitive materials that may be in the quartz flooring.

How often the cleaning has to be repeated depends on the amount of foot traffic and how quickly the floor gets dirty. Before washing the floor, clean it carefully with a soft broom or vacuum. Then wash the floor with a soft cloth using a neutral pH detergent diluted in water following the recommendations of the detergent's manufacturer.

A floor machine such as a slow speed buffer or walk behind scrubber is generally used for large commercial areas: make sure the abrasives of the pads or brushes are suitable for the quartz surface you are cleaning. After cleaning, thoroughly rinse with water, making sure you remove any detergent residue that might diminish the shine and beauty of the flooring.

CLEANING DIFFICULT STAINS

SM QUARTZ® flooring is highly resistant to staining. However, cleaning difficult stains may require special action, especially if these stains are not removed promptly.

Deep clean the surface by spraying a neutral or slightly alkaline pH detergent specifically designed to deep clean quartz based engineered stone floors. Spread the detergent consistently on the floor. Allow the detergent to work for 5 minutes, then thoroughly rinse with water until the detergent has been completely removed. Remove the excess water with a cloth and allow to dry.

Should the stain not be completely removed, repeat the whole process.

Quartz surfaces containing mother of pearl chips shall be cleaned with neutral pH detergents only. Using an acidic detergent will damage the mother of pearl.

Be careful with delicate metallic pieces and other acid-sensitive materials that may be present in the quartz tiles.

CHEMICALS TO BE AVOIDED

Avoid exposing SM QUARTZ® to chemicals and solvents, especially paint removers, that might contain trichlorethane and methylene chloride. Keep solvents, acetone, alcohol, paint thinners, detergents containing bleach, laundry bluing, highly alkaline liquids such as bleach, caustic soda or oven cleaners, acids, descalers, markers or ink, abrasive and micro-abrasive detergents away from the surface.

Avoid using any detergent not specifically designed for quartz surfaces, especially acidic and highly alkaline determents. Finally, avoid using highly abrasive sponges, that may scratch the surface.

Should any of the above listed liquids drip on the quartz surface, remove it immediately and thoroughly rinse with water.

Even though an occasion exposure to alkaline products does not damage SM QUARTZ® surfaces, highly alkaline detergents (high pH) are not recommended for daily cleaning.

The use of highly alkaline detergents may damage the surface of the material.

Quartz surfaces containing mother of pearl chips shall be cleaned with neutral pH detergents only. Using acid detergent will damage the mother of pearl.

Pay attention to delicate metallic pieces and other acid-sensitive materials.

It is recommended to use only a neutral silicone to install the quartz flooring.

DETERGENTS TESTED AND APPROVED BY SANTAMARGHERITA R&D

Deep cleaning detergents (acid or slightly alkaline pH):

DETERTEK	Fila Industria Chimica SpA
LEM 3	Bellinzoni srl
TILE CLEANER	Faber Chimica srl

Daily cleaning (neutral or slightly acid pH):

FILA CLEANER	Fila Industria Chimica SpA
FLOOR CLEANER	Faber Chimica srl
LEM 3*	Bellinzoni srl

*Slightly alkaline pH product.

Notes: Tile Cleaner tested at 1:3 dilution
Detertek tested at 1:5 dilution
LEM 3 tested at 1:10 dilution
Fila Cleaner tested at 1:30 dilution
Floor Cleaner tested at 1:100 dilution

The detergents must be used at the dilution suggested by the manufacturer.

IMPORTANT! - The content of this recommendation is based on our experience. Although we strive for thoroughness and accuracy of the information we provide, SANTAMARGHERITA® this is not a warranty and we can't take any responsibility for the exactness and applicability of this document.